

September 1, 2011

SWAN Member's Quarterly Meeting



SWAN Director's Report

- Projects completed June - August 2011
- Plans for Sept – December
- OCLC update
- Illinois Heartland Library System RFI
- Sierra Services



Projects Completed Q3 2011

- Locked Records/Busied Records Automation
- Conversion of manually run processes by SWAN staff to one fully automated 24/7/365
- Completed ILS automation to date:
 - Millennium Auto-Notices
 - Millennium Link Maintenance
 - Millennium Locked/Busied Records
 - Application Coordinator projects



Projects Completed in Q3 2011

- Circ du SWAN
- Entire year of seminars completed
 - 62 libraries participated
 - 23 sessions
 - 11 topics
 - 162 attendees: 50 completed all 11 sessions
 - 13 sites hosted
 - 10 presenters: 5 SWAN, 5 membership circulation managers

2,563 hours of continuing education delivered



Projects Completed in Q3 2011

- Circ du SWAN graduation comments:
 - “It was great to hear from others in the audiences about how things work at their libraries. The ideas flowed at each session. Several ideas were brought back to discuss with staff and to work on implementation in our library. Everyone seems to do things a little bit differently and sometimes they're doing it better.”
 - “Circ du Swan has given me all my big top skills. I can fearlessly face the roar of the patron crowd, juggle multiple numbers for the IPLAR and swing with confidence from one circulation task to another. The circ troupe of Kate, Renee, Beverly, Edlyn, Julie, Cindy, Deb, Peggy and Vickie were always ‘entertaining.’ My colleagues and I got the training we needed to perform as ring leaders in our own venues. One of my patrons once wrote me a thank you letter addressed to the “circus manager” and now I actually am.”



Projects Completed Q3 2011 (cont)

- SWAN Test Server “Refresh”
 - Completed August 26th
 - “Clone” brings it closest to SWAN Production
 - Allows more accurate project planning, testing of software
 - Part of R2009B preparation
 - Application Coordinator project



Projects Completed in Q3 2011

- Millennium Client Clean-up
 - Clean-up script, Millennium installer package, & Instructions created by Versatile CSI
 - Creates a uniform client-base in membership
 - R2009A client using an MSI package (a software component used for the installation, maintenance, and removal of software on modern Microsoft Windows systems)
 - Preparation for R2009B upgrade
 - Thank you to everyone!



Projects Completed in Q3 2011

- Monthly Statistical Reports
 - Survey sent to membership in June
 - Incorporated survey responses to combine reports or use **Web Management Reports** on the SWAN Report Server to allow self-service
 - SWAN Member Services completed & posted August statistics in 3 days versus the prior 7 days



Projects Completed in Q3 2011

- All OverDrive initial record loads completed by SWAN Bibliographic Services
 - Three OverDrive groups for SWAN libraries
 - Media on Demand (initial load of 3,542 records)
 - My Media Mall (initial load of 2,283 records)
 - eMedia Library (initial load of 4,897 records)
 - Bibliographic Services Manager Tony Siciliano conducted two workshops for SWAN library staff on how these records work
 - how ongoing records will be added
 - how item level holdings are to be added by library staff



Projects Completed in Q3 2011

- Status Reports
- Service change completed July 1, 2011
 - You are in the driver seat
 - Run them when you want them
- Workshops held at MLS
- Online training conducted
- Documents online



Projects Planned for Sept - Dec

- Planning & preparation for R2009B
 - Identifying enhancements
 - Documenting changes within modules
 - Build a new Millennium client installer
 - Goal to have little or no down-time during upgrade
- Quick Clicks testing & configuration
- Enterprise back-up for Millennium ILS



Projects Planned for 2011 (cont)

- R2009B: Sneak Peak
 - Final end of Character-based/Telnet INNOPAC
 - All of the functionality with Character will be in the R2009B Millennium, e.g. "Delete by Barcode" function
 - Fixes in Circ & Cataloging
 - R2009A was architectural changes, while R2009B has many features to plan for and roll out post-upgrade



Bibliographic Utility

- SWAN received a revised price from ISL
- \$155,952 lowered to \$151,778 (\$4,174)
- SWAN has collected 51 FY12 OCLC agreements
- Letter sent to OCLC representative regarding pricing and criteria
- FY12 is lower than FY11 by **\$29,652**



IHLS southern LLSAP

- Illinois Heartland Library System (IHLS) issued an RFI for a combined ILS
- 4 LLSAP: GateNet, SILNET, LINC, Decatur LLSAP would potentially merge
- Features
 - Ability to run reports at library level
 - Full inter-library loan capability
 - Full access to the SQL database
 - Virtualized servers
- <http://www.illinoisheartland.org/?q=content/article/notice-request-information-ils-ihls>



Comparing Illinois LLSAP

New Library System	RAILS: Reaching Across Illinois Library System				IHLS: Illinois Heartland Library System			
Prior Library System	ALS	DLS	MLS	PALS	LCLS	LTLS	RPLS	SHLS
LLSAP	RSA	MAGIC	SWAN	PrairieCAT	GateNet	LINC	RPLS LLSAP	SILNET
ILS	Symphony (SirsiDynix)	Symphony (SirsiDynix)	Millennium (Innovative)	Symphony (SirsiDynix)	Millennium (Innovative)	Horizon (SirsiDynix)	Horizon (SirsiDynix)	Dynix Classic (SirsiDynix)
LLSAP Director/Mgr	Kendall Orrison	Jane Plass	Aaron Skog	Judy Hutchinson	Leslie Bednar	Pat Boze	Jo McLain	Traci Edwards
Full Membership	76	15	80	96	61	80	88	73
Total Member Agencies (includes union listing agencies, others)	156 (multi-type)	15 (multi-type)	80 (multi-type)	185 (multi-type)	108 (multi-type)	106 (multi-type)	145 (multi-type)	110 (multi-type)
Legal Status	Independent: Not-For-Profit	Independent: Illinois Intergovernmental Instrumentality	Independent: Illinois Intergovernmental Instrumentality	Independent: Illinois Intergovernmental Instrumentality	Dependent: part of IHLS	Dependent: part of IHLS	Dependent: part of IHLS	Dependent: part of IHLS



Comparing Illinois LLSAP

New Library System	RAILS: Reaching Across Illinois Library System				IHLS: Illinois Heartland Library System			
LLSAP	RSA	MAGIC	SWAN	PrairieCAT	GateNet	LINC	RPLS LLSAP	SILNET
Bibliographic Records (2010)	1,046,374	552,135	1,350,133	1,586,683	756,183	710,000	907,470	856,150
Item Records (2010)	4,046,374	1,136,624	7,759,322	8,111,844	2,350,177	1,200,000	2,821,305	2,513,005
Patron Records (2010)	331,111	146,389	1,109,804	746,920	247,211	200,000	261,654	255,885
Annual Circulation (2010)	5,255,638	1,888,397	13,682,004	11,692,401	3,860,473	3,000,000	3,291,661	3,000,000
Size combined: agencies	436				469			
Bibliographic Records (contains duplication)	4,535,325				3,229,803			
Item Records (2010)	21,054,164				8,884,487			
Patron Records (2010)	2,334,224				964,750			
Annual Circulation (2010)	32,518,440				13,152,134			



Innovative: Sierra Services

- New ILS from Innovative
- <http://sierra.iii.com/>
- Beta launch late 2011
- Early Agreements for the Sierra Services

Platform:

- Central Arkansas Library System (AR), Council Bluffs Public Library (IA), Gardner-Webb University (NC), The George Washington University Law School (DC), Greene County Public Library (OH), Grinnell College (IA), Hillsdale College (MI), Hope College (MI), Indianhead Federated Library System (WI), Jefferson County Public Library (CO), Lafayette College (PA), London Public Library (Canada), Marquette University (WI), Mentor Public Library (OH), Michigan State University (MI), Middle Country Public Library (NY), Texas Southern University Law (TX), University of Nebraska-Lincoln (NE), University of Notre Dame Law School (IN), Wright State University (OH), and Lillian Goldman Law Library at Yale Law School (CT).



SWAN Password Change

- Memo handout
- Instructions in packet: now Web-based access only (from your library). No more Telnet.
- <http://204.120.131.105/director/>

SWAN DIRECTORS AREA

Welcome to the director's login!

Please enter the director's login and password to continue:

Login:

Password:

Submit

If you have any problems, please call the computer room.



- End of Executive Director report
- Look for this presentation here:

<http://www.mls.lib.il.us/swan/governance.asp>

