

#### 1.4 A Chart of Significant Changes in System Services, Internal Operations or Budget Lines and Narrative

Metropolitan Library System Resource Sharing Department has discontinued mediated Interlibrary Loan requests for out of state materials for our members. Discontinuing this service impacted two full time staff members no longer employed by the System. What continues is mediated interlibrary loan globally, training, and onsite visits to work with our members on their interlibrary loan policies. The System also continues to support a full time position to handle reciprocal borrowing differences which, for the most part, affect our public libraries along the Chicago border.